



Date [] [] []
day month year

The Manager,
Branch,
United Arab Emirates.

CUSTOMER REFERENCE

Customer account number [02] - [] - [] - [] - [] - []
Account title []

Dear Sir/Madam,

In reference to the account details specified above, I/we hereby request you to [] Add, [] Edit or [] Delete my/our existing subscription as per information provided below.

GENERAL FUNCTIONALITY

- [] Balance inquiry
[] Statement of account

ETISALAT BILL(S) PAYMENT

[] Internet account : []
[] Mobile number : + []
[] Telephone number : + []

DEWA BILL(S) PAYMENT

[] Consumer number : []

I/We confirm that the Bank will not be responsible or liable for any error made while conducting or acting on instructions for payment of utility bills or any other transaction(s). The Bank will not be liable for any delays in payment of utility bill(s) and any third party transfer or any consequence due to such delays.

I/We further confirm and agree to all the terms and conditions related to HBZtel banking services accompanied with the HBZtel application form.

Yours faithfully.

FOR OFFICE USE



signature
Verified by []

authorized signatory(s)

NOTE:
- In the case of multiple signatories, authorized signatories must sign as per the account mandate.
- The customer understands that the Bank shall not be held responsible for any erroneous transaction(s) arising out of incorrect, incomplete or illegible details provided by the customer.
- The customer undertakes to inform the Bank in the event there are any changes in the contact details.