

# Discover

the world of

# Visa Infinite

with Habib Bank AG Zurich



(Incorporated in Switzerland 1967)

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Visa Infinite provides frictionless access to the finest things in life, no matter where. It offers an extraordinary selection of distinctive travel, dining, shopping and lifestyle opportunities. It gives you complimentary access to a concierge service that exists to satisfy your every whim. And with international support network which can help you, in your own language.

## Visa Infinite Concierge – Infinite Access

Your complimentary concierge exists to help you make the most of wherever you find yourself. Need doors opened, seats booked, meetings minuted in four different languages, or simply your favourite vintage on the town's most sought-after table? Let your Visa Infinite card make your day.

Your Visa Infinite Concierge is exactly that: infinite. Available 24 hours personal assistant, arranging dinner reservations, chauffeurs and taxis, theatre tickets, gifts and everything else you need to enhance your leisure and business trips. And by taking note of your personal tastes and preferences, your Visa Infinite card can surprise you with the perfect recommendation at the perfect moment. Best of all, the service is entirely complimentary.

24 hour concierge services, which provides cardholders with personal assistance and information to make their lives easier:

- Concierge allows cardholders to outsource a broad range of time-consuming tasks, large and small, routine and extraordinary
- Dial-in number 800 0441 3487 (within the UAE) or +971 4 361 1234 (outside the UAE)

## **Emergency Assistance - GCAS**

A division of Visa Inc., GCCS (Global Customer Assistance Service) provides world class, high-touch customer and in-house support to Visa clients, merchants, and cardholders.

Being the best in Class performance metrics across services:

- Lost or stolen card reporting
- Emergency card replacement
- Emergency cash up to US \$5,000
- Emergency payment authorization
  - Three Customer Care Centers, five Embossing Hubs with a Worldwide Distribution Network
  - Experienced Agents in all aspects of Visa products and services, offering ten core languages
  - Dial-in the 24-Hour alarm center on 800 0021, wait for the prompt, then enter 886 654 0112 (UAE). Or collect call on +1 303 967 1096

## Infinite Protection

Infinite gives you the confidence to get the most out of life.

### Multi-trip travel insurance

Covers cardholder, spouse and up to 5 children; age limit of 75 for all:

- Medical insurance
  - Emergency Medical Expenses up to US \$1,000,000
  - Evacuation and Repatriation Expenses up to US \$500,000
  - Hospital Daily Indemnity up to US\$ 3,000
- Personal insurance:
  - Personal Accident up to US\$ 1,000,000
  - Personal Liability up to US\$ 500,000
- Travel inconvenience insurance:
  - Trip Cancellation or Curtailment or Abandonment up to US \$7,500
  - Delayed departure up to US \$1000
  - Baggage delay up to US \$500
  - Loss of personal belongings up to US \$2,500

### Medical & legal referral

Free access to wide range of medical and legal advice::

- Telephone medical advice
- Medical service provider referral
- Monitoring medical condition pre & post hospitalization
- Essential medicine/equipment delivery
- Dispatch of physician to customer location
- Hospital admittance guarantee
- Medical Evacuation/repatriation
- Legal referral
- Interpreter referral
- Dial-in number +44 (0) 208 762 8373

## Extended warranty

Additional 12-months warranty over and above the original manufacturer's warranty. Covers the cost of repair or replacement of the item:

- Per item : US\$ 5,000
- Per incident : US\$ 7,500
- Per year : US\$ 20,000

## Purchase protection

Coverage for theft or damage of new products/items. Covers the cost of repair or replacement of purchased product:

- Per item : US\$ 5,000
- Per incident : US\$ 7,500
- Per year : US\$ 20,000

## Visa Explore App.

Visa Explore App - one access point for all Visa global, regional and local offers for our regions' card holders.



## What does it do?

With the Visa Explore mobile app, Visa cardholders can find the latest Visa offers and promotions overseas or nearby - from travel deals, to dining, entertainment, shopping and other lifestyle-related privileges - personalized according to their interests.

## Key features

- Quick access to emergency assistance and concierge numbers
- ATM locator
- Currency converter
- Nearby deals
- Save and share deals
- Filter deals by type and preference
- Contacting merchants offering deals
- Novel Functionality

Using GPS, the Nearby feature can show the offers available around the Visa cardholder. Visa cardholder can even filter these offers by the kind of experiences they are looking to avail.

Visa cardholders can also find out locations of ATMs that exist around them at the click of a button.

## Where can I download it?

Visa Explore App can now be download through:

- App Store for Apple mobile devices
- Google Play for Android mobile devices

Note: Offers vary over time. For Terms & Conditions, visit [www.visamiddleeast.com/visaexplore](http://www.visamiddleeast.com/visaexplore).

## Infinite Rewards

### Visa luxury hotels collection

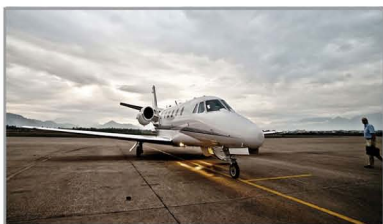
Enjoy exclusive treatment at a unique portfolio of over 800 luxury hotels around the world, with exclusive benefits:

- Guaranteed best available rates
- Automatic room upgrade upon arrival, when available
- Free in-room Internet or Valet parking

- Complimentary continental breakfast
- 3PM checkout, when available
- VIP Guest status

## Airport lounge access with “LoungeKey” for Visa Infinite

Upgrade your airport experience with complimentary access to over 500 Airport Lounges around the world. Sit back and relax



as you wait for your flight in the lap of luxury:

- Premium airport lounges worldwide
- Unlimited complimentary access for Visa cardholders and one guest per visit enabled on the payment card itself
- Personal online account & dedicated smart-phone application allow customer to view program details, visit history and update personal details

## Fine dining for Visa Infinite

Visa Infinite offers the largest Premium Dining Discounts & Rewards Program in the UAE & Kuwait with over 130 premium restaurants:



- Customers get discounts of up to 20%
- Additionally, earn reward points equivalent to the discount
- Dedicated helpline (UAE +971 4 230 0777) to facilitate advance reservations, facilitate redemption, address queries, etc.

## **UAE Branch Network**

### **MAIN BRANCH**

Baniyas Square, Deira, Dubai

### **CORPORATE BRANCH**

Khalid Bin Walid Road, Dubai

### **AL FAHIDI STREET BRANCH**

Al Fahidi Street, Dubai

### **SHEIKH ZAYED ROAD BRANCH**

Umm Al Shief, Dubai

### **SHEIKH HAMDAN STREET BRANCH**

Sh. Hamdan Street, Abu Dhabi

### **AL FALAH STREET BRANCH**

Al Falah Street, 4th Street Interchange, Abu Dhabi

### **SHARJAH BRANCH**

Borj Avenue, Near Rolla, Sharjah